

PRESS RELEASE

✉ Communications Department, 30, Janadhipathi Mawatha, Colombo 01, Sri Lanka
☎ +94 11 2477424 / +94 11 2477423 📠 +94 11 2346257
@ communications@cbsl.lk / dcommunications@cbsl.lk 🌐 www.cbsl.gov.lk



ශ්‍රී ලංකා මහ බැංකුව
இலங்கை மத்திய வங்கி
CENTRAL BANK OF SRI LANKA

Issued By Employees' Provident Fund Department

Date 21.05.2021

Arrangements to Provide Services of Employees' Provident Fund Department of the Central Bank of Sri Lanka Remotely/Regionally due to Travel Restrictions in the Country

Arrangements have been made to provide the services of Employees' Provident Fund Department (EPF) by post, e-mail, internet or through the branches of commercial banks due to the travel restrictions imposed in the country without requiring the member to visit the head office in Colombo and regional offices of the Central Bank to obtain the respective services.

1. Payment of Contributions through C returns

Payment of monthly contributions has been facilitated at the counters of People's Bank branches located island wide by completing a cheque/ deposit payment slip made available for EPF payments, indicating the **Reference Number** printed in the C-Form and submitting to the counter with the payment.

If the C-Form with the reference number is not in your possession, please call the numbers mentioned below to obtain your reference number.

Inquiries: 0112206637, 0112206638, 0112206639, 0112206659, 0112206661

2. Payment of Contributions through a Bank Branch electronically

Submission of employees' contribution details and payment of EPF contributions can be done online and as direct debit payments at any branch of Commercial Bank, Sampath Bank, Hatton National Bank, Bank of Ceylon, People's Bank, Seylan Bank, National Development Bank and DFCC Bank. Call the following numbers to register and receive further information.

Inquiries: 0112477475, 0112477927, 0112477971, 0112477981, 0112477987, 0112477990, 0112477999.

3. To obtain an EPF Balance Confirmation through Post

Forward a letter of request with the member's signature along with the copies of the National Identity Card and B card to the address given at the end of this notice. Please state your mobile number to which an SMS would be sent after the response is mailed to you.

4. To Obtain a Balance Confirmation through email

Forward a request together with the scanned documents of the National Identity Card and B card to the email address: efphelpdesk@cbsl.lk.

5. To Amend the Name/National Identity Card number of a Member's Account

Forward a request written on the letterhead of the respective employer with the copies of the National Identity Card, B card and Birth Certificate certified as “true copies” by the employer to the address given at the bottom of this notice to amend the details of a member of an active employer.

Forward the certified copies of the relevant documents in case of a name change consequent to the marriage, renewal of a National Identity Card and in a change of the Birth Certificate.

6. To Obtain an EPF Balance Confirmation/ Contribution History Report for proceeding VISA applications for Travel Aboard

Forward a request together with scanned documents of National Identity Card, B Card, Bio page of the valid passport and Visa Application Form through your email address to epfonlinebalance@cbsl.lk.

Due to the prevailing pandemic situation, it is requested to strictly limit visiting the Employees' Provident Fund Department and the Regional Offices of the Central Bank.

Please contact the Public Relations & Inquiries Division during 7.45 a.m. and 4.00 p.m. on bank working days to inquire details regarding the above mentioned services or any other services provided by the Employees' Provident Fund Department of the Central Bank of Sri Lanka via the numbers given below.

**Telephone Numbers :0112206642, 0112206690, 0112206691, 0112206692, 0112206693,
0702252051, 0701278502, 0702247862**

Fax : 0112206694

Email Address : epfhelpdesk@cbsl.lk

Further information regarding the above matters could be obtained by visiting the www.epf.lk, the website of the Employees' Provident Fund Department.

**Superintendent
Employees' Provident Fund Department
Central Bank of Sri Lanka
Level 12, Tower 5
No 30, Janadhipathi Mawatha
Colombo 01**